



CUES

24 Month Limited Warranty

Coverage

Who Is Covered?

This limited warranty is non-transferable and covers only the original end purchaser. An original or copy of a sales receipt from the original sales retailer is required for warranty service. This limited warranty only covers products purchased directly from BEST or their authorized distributor(s).

What Is Covered?

The manufacturer warrants that CUES (the “Product”) will be free from defects in workmanship and materials under normal use for a period of twenty four months from the original date (“Limited Warranty Period”).

What Is Not Covered?

- Normal wear and tear of Product use
- Misuse, lack of care, mishandling, accident, abuse or other abnormal use
- Use of the Product other than for its intended purpose
- Damage or failure caused by improper or unauthorized installation, repair or maintenance
- Product that has been modified or altered
- Any product that is not sold by BEST or their authorized distributor(s) (including, without limitation, any non-CUES product that is used in connection with the Product).
- Events beyond our control

We will not be held liable to you or any other party for damages that result from the failure of this product. Damages excluded, but are not limited to, the following: lost profits, lost savings, lost data, damage to equipment, and accidental or consequential damages arising from the use, or inability to use this product. By installing the Product, the user accepts all terms described herein. Installation has to be conducted according to the installation instructions by qualified personnel.

Returns Policy

Please contact BEST or their distributor(s) for specific instructions. The manufacturer shall not be responsible for labor costs or removal or re-installation of the Product(s).

